

Business Plan 2022-25

Key Objectives 2024-25





About Us

Providing a 'single voice' for the sector, UKTram works tirelessly to support its members while driving a bold vision for the future of light rail in the UK.

While promoting the wider benefits of tramways, metros and other similar mass transit systems, UKTram is at the forefront of many initiatives that aim to remove the barriers to future expansion.

As a not-for-profit membership body, we represent all light rail and 'other guided transport' systems in England, Wales, Scotland, Ireland and the Isle of Man. This includes second-generation tramways, metros and subways (excluding London Underground), very light rail and personal rapid transit systems as well as the many heritage tramways serving the tourism sector.

Across the world, the light rail sector is recognised as a dynamic solution to urban transport requirements – one that is hugely popular with the travelling public.

UKTram brings together all organisations with an interest in the future development of light rail in the United Kingdom, ensuring it remains a viable, cost-effective and consistently improving transport option.

Values & Behaviours

Integrity

1. Be open and honest with all our stakeholders.
2. Deliver what we promise either individually or as an organisation.
3. Ensure that all monies are spent appropriately and are fully accounted for.

Innovation

1. Encourage and support creative ideas wherever they may originate from.
2. Be prepared to be open to new ideas.
3. Be challenging of each other to ensure we are not closing our minds to different and sometimes untested ideas.

Proactive

1. Be prepared to actively participate in ensuring the success of UKTram.
2. Be demanding of ourselves and our people in delivering our objectives.
3. Be a champion of the UKTram organisation and its subsidiaries.

Collaboration

1. Actively work together for the benefit of UKTram and its members.
2. Encourage teamwork within the subgroups through example.
3. Support and challenge each other to ensure we deliver our objectives in a collaborative manner.
4. Collectively support the work of the Light Rail Safety and Standards Board (LRSSB).
5. Actively Engage with Stakeholders and Statutory bodies (ORR, RAIB, DfT etc).



2022 - 2025

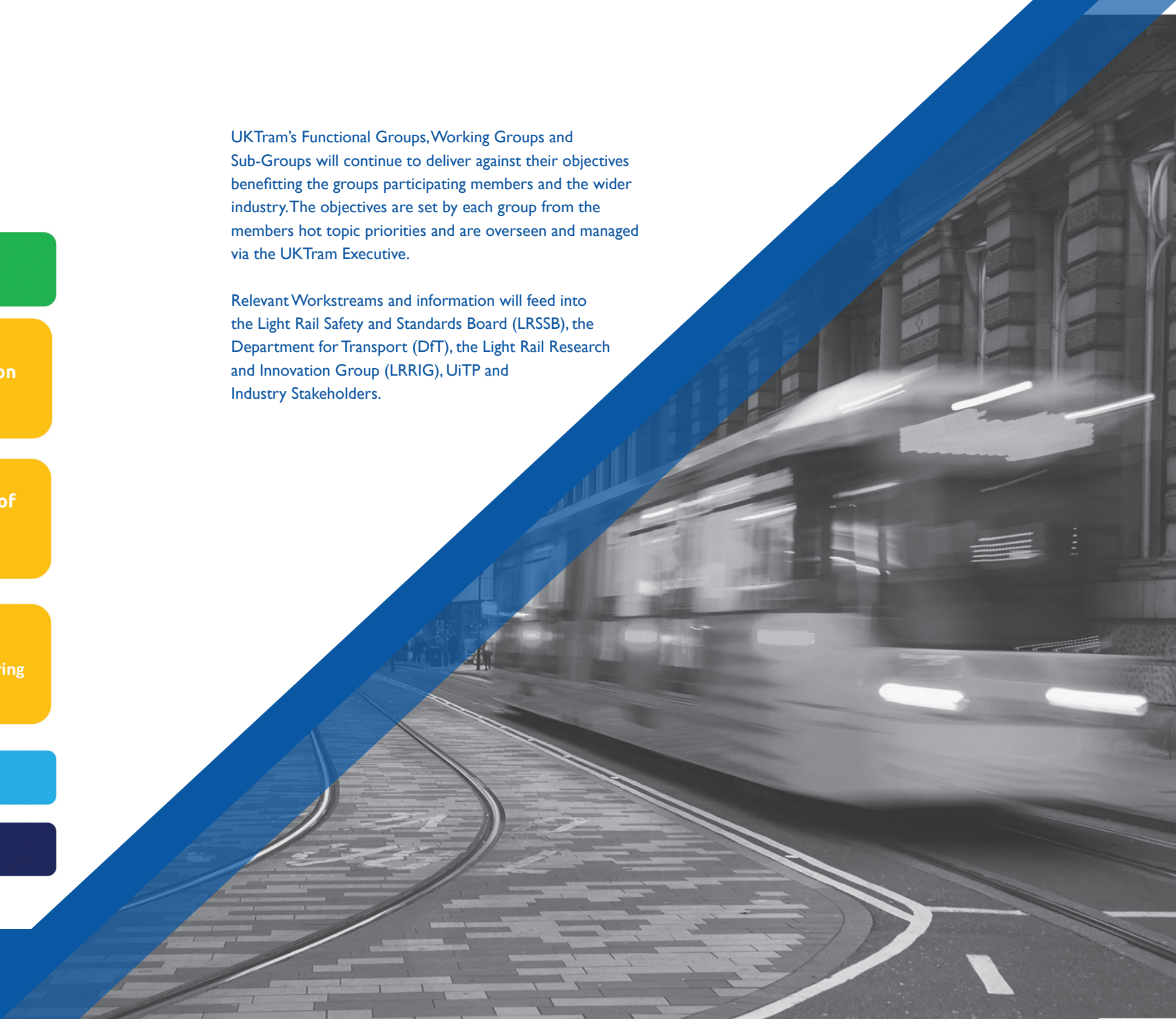
In 2024-25 UKTram will deliver year 3 of our 3-year Business Plan (2022-25).

UKTram’s priority focus areas over the next year cover the following:



UKTram’s Functional Groups, Working Groups and Sub-Groups will continue to deliver against their objectives benefitting the groups participating members and the wider industry. The objectives are set by each group from the members hot topic priorities and are overseen and managed via the UKTram Executive.

Relevant Workstreams and information will feed into the Light Rail Safety and Standards Board (LRSSB), the Department for Transport (DfT), the Light Rail Research and Innovation Group (LRRIG), UiTP and Industry Stakeholders.



Light Rail Industry Strategy

UKTram with the support and endorsement from Government, members and Stakeholders will start the delivery of the new Light Rail Strategy, through the following areas:

Year 3 (2023-24)

- Update, monitor and review the industry Tram Tracker
- Help define viability for new schemes on the Tram Tracker and
- Viable extensions and/or upgrades to existing Schemes (Year 3 2024-25)
- Advise and support top schemes from Year 3 (2024-25) development by:
- Review any New Systems Strategic Outline Business Cases (SOBC's) and
- Critiquing Outline Business Cases via UKTram Centre of Excellence
- Annual Refresh the Light Rail Strategy following Year 1 & 2's experience and sector & economic change.
- Delivery of the following:

Customer Experience

As part of the recovery, rebuilding and long-term growth of patronage UKTram will work with members to maximise the return and increase in industry patronage and ensure Light Rail maintains and continues to improve the highest level of Customer Satisfaction.

Year 3 (2023-24)

- Deliver Annual Industry Patronage data for the Department of Transport, compare results to previous data and analyse, to drive target areas.
 - Identify and plan target areas for improvement in Year 3 (2024-25)
Share Best Practice on improving Customer Experience and Build Confidence in Light Rail – target 25% patronage increase from 2021.
- Feed in findings from UiTP research in passenger diversity, design, and experience.
 - Collaborate with all transport modes to increase modal shift and develop collaborative ways to improve connectivity with a target of increase in modal shift from 2023/24:





Sustainability, Environmental and Decarbonisation

To ensure the sector continues to be at the forefront of environmentally friendly mass transit, we will be actively working on the following:

Year 3 (2023-24)

- Commission Benchmarking programme on Sector Sustainability.
- Promote the impact Light Rail has on cutting Co2 emission, cutting carbon, improving air quality to all City Regions, Local & Combined Transport Authorities.
- Continue sustainability improvement through Innovation, R&D and collaboration.
 - Share developments and initiatives for further improving the sectors environmental credentials.



Sector Growth

To maximise sector growth, UKTram will work with the DfT utilising the knowledge and experience of our Centre of Excellence to:

Year 3 (2023-24)

- Set-up, promote and support a 'Rising Stars' Working Group.
 - Continue aiding new Scheme development (see Light Rail Strategy section), including VLR system/Tram-Train scheme and the new power technologies.
- Identify and prioritise a pipeline of schemes and developments to present to Government and Industry.
- Engage with Women in Transport and Men for Inclusion to represent/promote Equality, Diversity, and Inclusion across the sector.
- Support and engage with Worktree to promote the sector for careers and personal development.
 - Represent the sector in the DfT Transport Employment Skills Taskforce initiative (TEST) and be the conduit to feedback on all developments.
- Engage with 'national weeks' with relevant events and stories.

Innovation

UKTram will continue to support Innovation and R&D projects to aid the improvement of our industries cost effectiveness, efficiency, and supporting the development of UK based manufacturing and supply to the sector via:

Year 3 (2023-24)

- Attend and feed into the Light Rail Research Innovation Group (LRRIG) [DfT, UKTram, NR & LRSSB].
- Support the Black Country Innovation Manufacturing Organisation (BCIMO) with the Very Light Rail National Innovation Centre (VLRNIC), to encourage & demonstrate Sector Innovation.
- Utilise the Operational Innovation Working Group to drive use of innovation technologies in daily operation and maintenance. Support and assist the implementation of SMART Technology to aid cost and time reductions on daily operations and maintenance.
 - Work in collaboration with LRSSB, Network Rail and RSSB on cross sector Innovations.
 - Support the Clean Futures Project.



General Support

UKTram will continue to provide support to members, stakeholders, and the industry, by providing advice, sharing Best Practice, Benchmarking, Peer Review, tackling Hot topics and any assistance. Including the ongoing impact and recovery from the Covid-19 crisis. UKTram will continue to collate lessons learnt and share these accordingly.

UKTram and its members will continue to support its subsidiary company the Light Rail Safety and Standards Board (LRSSB) through collaboration, resource, standards, guidance, and document reviews.

The main day to day support and deliverables that UKTram focuses on for members and the industry will continue through our daily activities the functional groups.

Throughout the uncertain and changing times caused by the economic climate, UKTram will remain flexible and agile to ensure it supports the priorities of its members and the industry, whilst continuing to strive in improving the Light Rail Sector and maximising the opportunities that present themselves over the next year.

Summary

Over the next year, as well as the continued daily support and assistance to our members and the industry UKTram is targeting some key areas as detailed in the sections above, these are highlighted in a snapshot below:

- Review any new Light Rail schemes and proposed extensions for viability.
- Support the top viable schemes in implementation.
- Support and assist Industry reaching above Pre-pandemic Patronage.
- Through cross mode collaboration assist in achieving an increase in modal shift.
- Continue the work on identifying our Industries Carbon Footprint and reduce this in key areas.
- Increase the sectors career pathways and accessibility to training.
- Help the sector improve equality, diversity and inclusion across the industry.
- Aid and support new, Innovation Grant applications.
- Support and aid the implementation of a VLR Pilot scheme.
- Assist in the trialling of newly developed Power Technologies that could aid the sector.





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